



RESOLVE:ID™

Patient Identity Resolution “At the Glass”



Many registration systems lack a standard interface to send identity messages. As a result, your staff can't search or access master identity information in your IBM Initiate Patient Hub. That means you can't harmonize business processes, more duplicates and overlays are created, data steward workload increases, and data governance suffers.

RESOLVE:ID™ seamlessly connects registration systems to the IBM Initiate Patient Hub “at the glass” during the registration process. This allows you to search from your native registration screens and access master identity information from your IBM Initiate Patient Hub. Having this capability at the point of registration provides better service, enhances the quality and speed of registration and allows you to standardize and harmonize your registration business processes.

The benefits of the **RESOLVE:ID™** solution are:

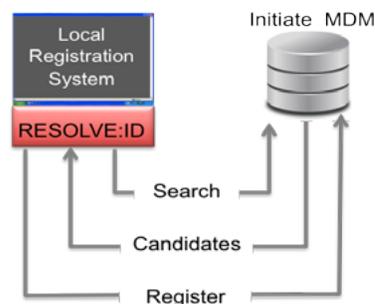
Enhanced and harmonized processes at the point of registration increases your level of service and compliance to data governance policies.

Significantly better search results and more positive identifications result in fewer duplicates and overlays being created as well as fewer work tasks.

Reduced transcription errors by auto populating the most current enterprise demographics and identifiers in your local registration system data fields.

Catch and correct data integrity errors at the point of registration before they are recorded - e.g. create a message pop-up for an invalid health number.

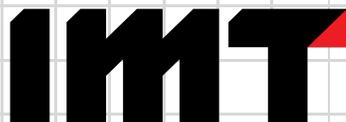
Configure your search, query and access rules without expensive modifications.



This is not your dad's screen-scraper. **RESOLVE:ID™** is transparent to your system and tuned to your IBM Initiate Patient Hub. As an enterprise solution, it's flexible to screen changes, easy to configure to your processes, and centrally managed which means no more trips to a desktop.

For more information or to see a demonstration of **RESOLVE:ID™** contact us at the coordinates below.

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