



# ORDER QUEUE MANAGEMENT MASTERED

IMT OQM leverages master data management and business process management to deliver results

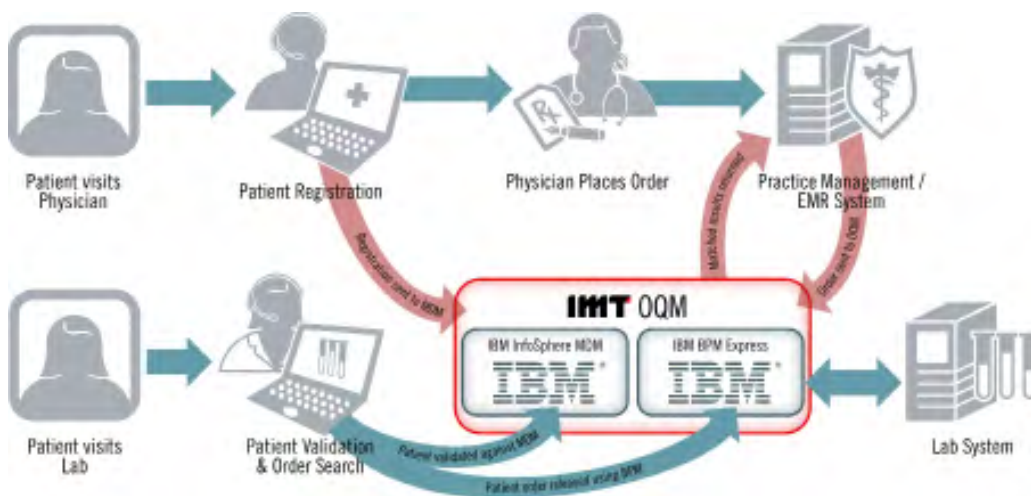
Care organizations face the challenging task of managing the clinical orders and results lifecycle. Staff are required to register patients, input requisitions, and route lab orders to the appropriate hospital, lab or clinic. In most cases, staff rely on either a fax or paper order from the physician. Once the lab test is completed, staff need to determine where and how to send these results back to the correct physician at the right practice.

Manual processes and paper requisitions make ordering lab tests slow, laborious and error-prone.

## OPTIMIZING THE ORDER QUEUE MANAGEMENT PROCESS

The IMT Order Queue Management (OQM) solution automates the lab order and result lifecycle between ambulatory physicians and providers. OQM integrates to physician EMRs, allowing care organizations to receive lab orders electronically, route and assign them to the proper lab where a patient presents, and electronically send the lab results back to the physician EMR.

OQM receives lab orders from physicians electronically and queues these orders. A web-based application allows care staff to find and register the patient, locate and attach the provider, and route the lab order to the right lab. OQM also routes the associated result back to the right physician and practice. The easy to use interface allows care providers to manage the business process and physician practice routing rules.



### VALUE & BENEFITS?

- Automated & simplified lab order fulfillment
- Fewer opportunities for data entry errors
- Fewer resources manage the lab order queue
- Accurate identification of the patient and provider through the order lifecycle
- Easy management of provider - patient - location relationships
- Simple and efficient management of routing rules

IMT OQM is built on the industry leading IBM InfoSphere Master Data Management platform (formerly Initiate) and IBM Business Process Manager. OQM automates the full life cycle of processing orders and routing results. Care organization staff can manage daily tasks and workload while avoiding unnecessary registration of patients and manual handling of lab orders with IMT OQM. With its modular design, care organizations can determine how much of the lifecycle they wish to automate.

Let us show you more! Please contact us at the addresses below:



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